

Dear Valued Customers,

Kindly be informed that our counter service opening hours will be fully resumed from 3<sup>rd</sup> October 2023.

The opening hours of the service counter are as follows:

**Monday to Friday**

**09:00 – 12:30**

**14:00 – 17:30**

**Closed on Saturday, Sunday and Public Holidays**

Should you have any enquiries, please scan the following QR code to contact our Customer Care Agent for assistance.



Yours faithfully,

Ocean Network Express (East Asia) Limited

Hong Kong & South China Division