

19 December 2022

Telex Release for Cargo Release at destination without Original Bill of Lading

Customer is required to bring along with company chop and submit the following documents over our Counter at the time of request:

1) Full Set Original Bill of Lading (OB/L)

OB/L Shipper's endorsement at the overleaf of each OB/L is required.

2) Full Payment

All required charges (included but not limited to Bill of Lading Surrender Fee).

3) Letter of Request (Telex Release)

Shipper's company chop and signature. It shall be the same as what shown on the surrendered OB/L; or, in case of 'Order Bill', such as 'To Order' or 'To Order of Shipper', named cargoes receiver with full company name and full address is required to be stated in the letter.

Booking party or 3rd party's company chop / letter cannot be accepted unless an authorization letter must be issued by shipper.

Standard form has been posted in below link:

<https://hk.one-line.com/sites/g/files/lnzjqr1426/files/2021-08/Letter%20for%20Cargo%20Release%20with%20Surrender%20BL.docx>

In considering the status of 'Shipper', customer shall observe the below rules:

	Case 1	Case 2	Case 3	Case 4	Others
Shipper	A Co.	A Co. O/B B Co.	A Co. C/O B Co.	A Co. As Agent For B Co.	A Co. DBA B Co. A Co. TA B Co. A Co. OA B Co.
Consignee	C Inc.	C Inc.	C Inc.	C Inc.	C Inc.
Right party to endorse OBL and Letter; Right party to issue TLX request	A Co.	B Co.	A Co.	B Co.	A Co.

Customers are also reminded to check the receipt of OB/L issued by our company for your record as well as reference when further inquiry is required.

4) Payment method

Please arrange E-payment

https://hk.one-line.com/sites/g/files/lnzjqr1426/files/2022-02/Custom%20Advisory%20-%20Change%20of%20Payment%20Method_HK%20draft%20EN%20G%20%2B%20CHN%20wef%2014-Mar-2022%20v2_K.pdf

Please refer the payment method and bank information in website.

<https://hk.one-line.com/standard-page/payment-method>

Our Contact

Should you have any enquiry on OBL surrender or Telex Release requirement, please email to related telex release office.

Telex Release Office	Email
Hong Kong	hk.exp.counter@one-line.com
Shenzhen	cn.sx.exp.counter@one-line.com
Guangzhou	cn.gz.doc@one-line.com
Zhongshan	cn.zs.exp.counter@one-line.com