

21<sup>st</sup> June 2021

## Customer Advisory

### Update of Demurrage and Detention (D&D) Calculation Method

Dear valued customers,

Many thanks for your continued support for choosing ONE to cater to your needs.

To have continual improvement on service efficiency and enhance transparency of demurrage and detention tariff, please kindly be advised that changes have been made on D&D calculation in Hong Kong, South China and Macau. The new calculation method will be applicable to all trade lanes and services.

**Origin/ Destination:** Hong Kong, South China and Macau

**Demurrage and Detention Methodology:** Base on number of usage days

**Effective Date:** 8<sup>th</sup> July 2021

Please kindly refer to below example of calculation method:

**Calculation Method**

*Scenario: 20'GP export from HKG*

Number of Usage days																								
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
Free Time							Tier 1 - HKD250/day					Tier 2 - HKD350/day												
Free Time										Tier 1		Tier 2 - HKD350/day												
Free Time															Tier 2 - HKD350/day									

Example A: As per tariff

Example B: 10 days free time

Example C: 15 days free time

❖ Tariff will apply as per the relevant slab applicable after expiry of free time.

Should you require any further information, please do not hesitate to contact your local sales representative.

Yours faithfully,

Ocean Network Express (East Asia) Ltd.



**For cargo to/from Europe/Mediterranean:**

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

[https://ecommm.one-line.com/ecom/CUP\\_HOM\\_3116.do](https://ecommm.one-line.com/ecom/CUP_HOM_3116.do)

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.