

March 2, 2021

Notice of Surcharge Update

Dear Valued Customer,

Thank you for your continued support and choosing Ocean Network Express (ONE) to cater to your needs.

In order to continuously provide a reliable service to our customers, ONE will implement the Manual SI Fee (MSF), a service fee for the submission of shipping instruction (SI) via non-electronic platforms. The new levels will be applicable for cargo originated from Hong Kong and Macau across all trade lanes and services and will be valid till further notice.

Applicable Charge:

Manual SI Fee HKD100 per B/L

Effective Dates (for cargo going to):

Asia & Oceania	April 1, 2021
Europe & Mediterranean	April 1, 2021
North America, Latin America & Africa	April 1, 2021

We would like to take this opportunity to thank you for your business with ONE and look forward to continuously serving your global transportation needs.

Should you have any questions, please do not hesitate to contact your ONE representative.

Yours faithfully,

Ocean Network Express (East Asia) Ltd.



For cargo to/from Europe/Mediterranean:

Latest Basic Ocean Freight rates, Bunker Related Charges, THCs (origin or destination), Security Related charges, Peak Season Surcharges (if applicable) can be accessible at our website:

<https://eua.one-line.com/standard-page/europe-fak-ocean-tariff>

https://ecommm.one-line.com/ecom/CUP_HOM_3116.do

<https://eua.one-line.com/standard-page/eua-local-surcharges>

Other charges such as local charges and contingency charges may apply.