

## Customer Advisory

### **Suspension of Release of Paper Delivery Order (D/O) Effective from May 3<sup>rd</sup>, 2021**

Dear Valued Customers,

Further to our [Customer Advisory](#) dated July 28<sup>th</sup>, 2020 regarding the full implementation of Electronic Release Order (eRO), ONE will suspend to release paper Delivery Order (D/O) **effective from May 3<sup>rd</sup>, 2021** (not applicable to CFS shipments).

Please also note that Hong Kong Container Terminal Operators Association (HKCTOA) has announced the paperless workflow for import containers release with effect from July 1<sup>st</sup>, 2021, please refer to HKCTOA's announcement at <http://www.hkctoa.com/publications> for details.

Should you have any enquiry, please scan the following QR code to access LiveChat, or contact our sales or customer service representatives for assistance.



Many thanks for your support.

Yours faithfully,

**Ocean Network Express (East Asia) Limited  
Hong Kong & South China Division**

## 客戶通知

### 停止發放印本提櫃訂單

(從2021年5月3日起生效)

親愛的客戶：

根據我司於2020年7月28日發布的有關全面實施電子提櫃訂單(eRO)的[客戶通知](#)，海洋網聯船務(東亞)有限公司將從**2021年5月3日**起停止發放印本提櫃訂單(不適用於散貨(CFS))。

另請注意香港貨櫃碼頭商會(HKCTOA)宣布在2021年7月1日全面實施進口貨櫃無紙化操作。有關資料請參考HKCTOA的公告，網址為 <http://www.hkctoa.com/publications>。

如有任何查詢，請掃描以下二維碼，或與進口營業部或客戶服務部聯絡。



海洋網聯船務(東亞)有限公司  
香港及華南地區