

Customer Advisory

Date: 28 July 2020

Full implementation of Electronic Release Order (eRO) on 03 August 2020 (Supplementary Information)

Dear Valued Customer,

Please be informed Ocean Network Express (East Asia) Limited will full implementation of Electronic Release Order (eRO) from 03 August 2020. Traditional paper Delivery Order (D/O) at Import Service Counter is only allowed for CFS cargo.

Should you require further information, please contact Import Sales or Import Customer Service Representatives for assistance.

Import Customer Service Hotline: (852) 5808 6583 (press [1] → [1])

Many thanks for your support.

For eRO registration

<http://reg.oneport.com/>

Hotline – (852) 3669 1500

Yours faithfully,

Ocean Network Express (East Asia) Limited
Hong Kong & South China Division
22-23/F, Two Harbour Square 180 Wai Yip Street, Kwun Tong Kowloon, Hong Kong

客戶通知

日期: 2020年7月28日

關於**2020年8月3日**全面實施
進口貨櫃電子提櫃訂單**(eRO)**
(補充資料)

尊敬的客戶：

Ocean Network Express (East Asia) Limited 將會在2020年8月3日全面實施進口貨櫃電子提櫃訂單 (eRO), 進口服務櫃位辦理的印正本提櫃訂單 (paper D/O) 只適用於散裝貨(CFS)。

如有任何查詢，歡迎與進口營業部或客戶服務部聯絡。

進口客戶服務部電話：**(852) 5808 6583** (按 [1] 後再按 [1])

電子提櫃單登記

<http://reg.oneport.com/>

熱線 – (852) 3669 1500

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