

Shenzhen Office Contact List

Sales & Customer Service and Documentation - Export

North America & Canada			
New Booking:		HKGD.TP.BKG@one-line.com	
Booking Amendment & Documentation General Enquiry:		SX.TP.CS@one-line.com	
Dept.	Contact Person	Email	Telephone
Sales	Patrick Zhou	patrick.zhou@one-line.com	+86 755 66870183
Customer Service and Documentation	Dana Xi	dana.xi@one-line.com	+86 755 66870153

Europe & Mediterranean			
New Booking:		HKGD.EU.BKG@one-line.com	
Booking Amendment & Documentation General Enquiry:		SX.EU.CS@one-line.com	
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Sales	Daniel Ye	daniel.ye@one-line.com	+86 755 66870192
Customer Service and Documentation	Cissy Chen	cissy.chen@one-line.com	+86 755 66870163

Japan, Intra Asia, Oceania & Middle East			
New Booking:		HKGD.AO.BKG@one-line.com	
Booking Amendment & Documentation General Enquiry:		SX.AO.CS@one-line.com	
Dept.	Contact Person	Email	Telephone
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Customer Service and Documentation	Crystal Zhong	crystal.zhong@one-line.com	+86 755 66870171

Latin America & Africa			
New Booking:		HKGD.AFLA.BKG@one-line.com	
Booking Amendment & Documentation General Enquiry:		SX.AFLA.CS@one-line.com	
Dept.	Contact Person	Email	Telephone
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Customer Service and Documentation	Apple Zou	apple.zou@one-line.com	+86 755 66870177

Reefer & Special Cargo			
New Booking:		HKGD.RS.BKG@one-line.com	
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Dept.	Contact Person	Email	Telephone
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Customer Service	Will Kuang	will.kuang@one-line.com	+86 755 66870182

Documentation - Export

SI Submission Enquiry and Amendment BL Enquiry		
Telephone:		+86-20-8363-5800
Trade	SI Submission	Late SI Submission Request / SI or BL Amendment Request / BL Enquiry
North America & Canada	HKGD.TP.SI@one-line.com	HKGD.OFS.TP.EXP@one-line.com
Europe & Mediterranean	HKGD.EU.SI@one-line.com	HKGD.OFS.EU.EXP@one-line.com
Japan, Intra Asia, Oceania & Middle east	HKGD.AO.SI@one-line.com	HKGD.OFS.AO.EXP@one-line.com
Latin America & Africa	HKGD.AFLA.SI@one-line.com	HKGD.OFS.AFLA.EXP@one-line.com

Sales & Customer Service and Documentation - Import

Import General Enquiry			
Import Customer Service & Documentation General Enquiry:		CN.SX.IMP.CS@one-line.com	
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Accounting

General Enquiry:			
Tax invoice: cn.sx.inv@one-line.com			
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