

August 13<sup>th</sup>, 2019  
Ref# ONE\_EA\_HKGALL\_201908013

## The Announcement of Collection of Special Amendment Fee On the Shipment of Cargo Commodity being Misstated

Dear valued customers & all booking agencies:

Starting from 1<sup>st</sup> August 2019, Special Amendment Fee will be charged according to different nature of the Amendment Requests and at different levels to customers who have concealed, omitted or misstated any particulars in Description of Goods:

The occasions and the Amount to be charged:

Nature of the Request	Amount of Amendment Fee	
	Non-hazardous cargo with Special declaration requirements*	Hazardous Cargo
Voluntary Amendment Request made before the arrival of the destination by the customer because of concealing, omitting or misstating any particulars in Description of Goods	USD3000/Unit	USD15000/Unit
Amendment Forced by ONE who found in usual checks concealment, omission or misdeclaration of any particulars in Description of Goods	USD6000/Unit	USD30000/Unit

Notes:

1. Non-hazardous cargo with Special declaration requirements, including but not limited to goods with special loading requirements, non-hazardous chemicals and batteries
2. Misdeclaration fee applies to export goods shipped from any port in Hong Kong and Mainland China to all ports of destination
3. ONE has the right to withhold the goods and refuse to change commodity until the customer pays special amendment fee.

We hereby request our customers to declare commodity correctly when booking to ensure the consistency of manifest, customs declaration and bill of lading. No concealment, omission or misstatement is allowed. Otherwise, corresponding special amendment fee shall be paid.

And we would like to express our sincere appreciation for your kind attention and cooperation. Please do not hesitate to contact our local offices, if any questions. Thanks.