

Ocean Network Express (East Asia) Ltd.
22-23/F, Two Harbour Square, 180 Wai Yip Street, Kwun Tong, Kowloon, Hong Kong
Customer Hotline: +852 5808 6583 (Hong Kong)

Hong Kong and South China Contact List

Sales & Customer Service

North America & Canada		
Booking Office	New Booking	Booking Amendment & General Enquiry
Hong Kong	HKGD.TP.BKG@one-line.com	HK.TP.CS@one-line.com
Shenzhen		SX.TP.CS@one-line.com
Guangzhou		GZ.TP.CS@one-line.com
Zhongshan		ZS.TP.CS@one-line.com
Zhuhai		ZS.TP.CS@one-line.com
Fujian	FJ.BKG@one-line.com	FJ.TP.CS@one-line.com

Europe & Mediterranean		
Booking Office	New Booking	Booking Amendment & General Enquiry
Hong Kong	HKGD.EU.BKG@one-line.com	HK.EU.CS@one-line.com
Shenzhen		SX.EU.CS@one-line.com
Guangzhou		GZ.EU.CS@one-line.com
Zhongshan		ZS.EU.CS@one-line.com
Zhuhai		ZS.EU.CS@one-line.com
Fujian	FJ.BKG@one-line.com	FJ.EU.CS@one-line.com

Japan, Intra Asia, Oceania & Middle east		
Booking Office	New Booking	Booking Amendment & General Enquiry
Hong Kong	HKGD.AO.BKG@one-line.com	HK.AO.CS@one-line.com
Shenzhen		SX.AO.CS@one-line.com
Guangzhou		GZ.AO.CS@one-line.com
Zhongshan		ZS.AO.CS@one-line.com
Zhuhai		ZS.AO.CS@one-line.com
Fujian	FJ.BKG@one-line.com	FJ.AO.CS@one-line.com

Latin America & Africa		
Booking Office	New Booking	Booking Amendment & General Enquiry
Hong Kong	HKGD.AFLA.BKG@one-line.com	HK.AFLA.CS@one-line.com
Shenzhen		SX.AFLA.CS@one-line.com
Guangzhou		GZ.AFLA.CS@one-line.com
Zhongshan		ZS.AFLA.CS@one-line.com
Zhuhai		ZS.AFLA.CS@one-line.com
Fujian	FJ.BKG@one-line.com	FJ.AFLA.CS@one-line.com

Reefer & Special Cargo		
Booking Office	New Booking	Booking Amendment & General Enquiry
Hong Kong	HKGD.RS.BKG@one-line.com	SX.RS.CS@one-line.com
Shenzhen		GZ.RS.CS@one-line.com
Guangzhou		ZS.RS.CS@one-line.com
Zhongshan		ZS.RS.CS@one-line.com
Zhuhai		ZS.RS.CS@one-line.com
Fujian	FJ.BKG@one-line.com	FJ.RS.CS@one-line.com

Import		
Region	Sales	Customer Service
Hong Kong (Dry)	hk.imp.sales@one-line.com	hk.imp.cs@one-line.com
Hong Kong (R&S)	hk.rs.sales@one-line.com	hk.imp.cs@one-line.com
Shenzhen (Dry)	cn.sx.imp.sales@one-line.com	cn.sx.imp.cs@one-line.com
Shenzhen (R&S)	cn.sx.rs.sales@one-line.com	cn.sx.imp.cs@one-line.com
Guangzhou (Dry)	cn.gz.imp.sales@one-line.com	cn.gz.imp.csr@one-line.com
Guangzhou (R&S)	cn.rs.sales@one-line.com	cn.gz.imp.csr@one-line.com
Zhongshan & Zhuhai (Dry)	cn.zs.imp.sales@one-line.com	cn.zsnzuh.imp.ope.csr@one-line.com
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Fujian (Xiamen Office)	cn.xm.imp.sales@one-line.com	cn.xm.imp.cs@one-line.com
Fujian (Fuzhou Office)	cn.xm.imp.sales@one-line.com	cn.fz.cus@one-line.com

Remarks: R&S = Reefer & Special

Documentation

SI Submission Enquiry and Amendment BL Enquiry			
Telephone:		Hong Kong: +852-3077-5512	China: +86-20-8363-5800
Booking Office	Trade	SI Submission	Late SI Submission Request / SI or BL Amendment Request / BL Enquiry
Hong Kong Shenzhen Guangzhou Zhongshan Zhuhai	North America & Canada	HKGD.TP.SI@one-line.com	HKGD.OFS.TP.EXP@one-line.com
	Europe & Mediterranean	HKGD.EU.SI@one-line.com	HKGD.OFS.EU.EXP@one-line.com
	Japan, Intra Asia, Oceania & Middle east	HKGD.AO.SI@one-line.com	HKGD.OFS.AO.EXP@one-line.com
	Latin America & Africa	HKGD.AFLA.SI@one-line.com	HKGD.OFS.AFLA.EXP@one-line.com
Fujian	All Trades	FJ.SI@one-line.com	FJ.OFS.EXP@one-line.com

South China Office Addresses and Contact person

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